



Carnival

April 1, 2008

Mr. William Mullin
6842 E Tawa St
Tucson, AZ 85715

RE: CARNIVAL MIRACLE, 02/11/08, 7233, 9R45H0, 011264024A

Dear Mr. Mullin:

We realize that in this competitive world you have several cruise lines to choose from. We are glad you chose to spend your vacation with us.

Regarding your dining room seating assignment, our Reservations Department records the preference of each guest at the time of booking. In preparation for each cruise, our Food & Beverage management staff works diligently to accommodate those preferences. However, circumstances do not always allow for a perfect match. We understand your disappointment in this regard and extend our sincere apologies for any misunderstanding or inconvenience you experienced.

Because we value your business, we would like to extend to you and Mrs. Bonnie Mullin an onboard credit in the amount of \$50.00 per person, \$100.00 total. The onboard credit is valid for eighteen months from the date of this letter and is non transferable. The credit does not have a monetary value and must be used onboard a Carnival Cruise Line Vessel.

To redeem your onboard credit, please contact our Guest Relations Department at 1-800-929-6400 within 45 days of sailing. Our representatives will make the necessary arrangements to have the credit applied to your shipboard Sail and Sign Account for your convenience.

Be assured that your comments have been passed on to those in a position to make a difference. We thank you for bringing them to our attention.

Sincerely,

Patricia King
Special Advisor, Office of the President
1-800-929-6400

